

Hi! This is Connie Walker from the Moniteau County Library

Last week, I spoke about the virus on the library's server and how had been working to restore our records. Now, I must tell you that last Thursday night at 11:03 our server was hacked again, but this time with Ransomware. The hacker was asking for Bitcoin funds of \$1,000 and \$1,500 dollars be sent to an email address in India.

Our tech support people were called and they took our server to their shop to try and recover and restore our automation database. Unfortunately, without our server, we have no internet and WiFi for the public or staff to use.

I've had so many patrons ask "What kind of person would do this to a library?" It would seem someone with no empathy for people. I'm sure they could care less about the adult student that came in this week needing a computer and printer to finish his term paper which was due the next day. Or the Adult that needed to fill out a job application online, or the college student that needed his mid-term test Proctored and we couldn't help him with that. I'm sure they don't care about all the effort it's going to take library staff to enter records that could not be recovered due to corrupted files, including portable back-up drives.

I have to say that once our staff moved past the shock of what had happened, we've been resilient about creating a plan to get records restored and still provide service to the public. It's been really inconvenient, but the public has been very understanding. We were told to expect our server to be back in the library on Tuesday with a new back-up system that the library board just approved.

During our down time this week...we were productive by getting our book sale up and going. It's a great selection and more will be added as books fly off the shelves.

This is Connie Walker from the Moniteau County Library Join me every Friday afternoon @ 3:45 and on Saturday mornings, right here on KRL 1420 a.m. to hear about the services and activities taking place at your library.